## Jobs in an era of automation

Technology is all around us, from the smartphone in your pocket to the driverless vehicle you might soon come across on your way to work. Driven by increased digitization, artificial intelligence, advanced robotics and countless other innovations, technology has become more capable than ever before, and we're only scratching the surface of what is possible.

In the wake of rapid technological progress, the Fourth Industrial Revolution is bound to transform the world in which we live and work. While automation promises to generate tremendous value, it comes with challenges and questions about its impact on jobs, skills and the relevance of the human worker. This research explores these questions, discussing the potential for automation of occupations and industries in Belgium and the skills of the future.

## Technical side note

We introduce the first model that quantifies the impact of modern technology on the Belgian labor market. It is based on a one-of-a-kind dataset of detailed profiles of all Belgian occupations, compiled specifically for the purpose of this thesis. Each occupation is scored on a set of variables (e.g. dexterity, creativity, etc.). Additionally, these profiles include information on wages, education, number of workers, etc. Using a bagged tree model, we quantified the potential for automation of Belgian occupations. Furthermore, we determined what features most significantly influence automation potential using advanced statistical methods.

## Automation and the Belgian labor market

Many of the tasks that workers carry out today could be performed better and more cheaply by automation technologies. Just under half (47\%) of all Belgian workers are employed in occupations with a high potential for automation.


Occupations that are routine, consist largely of basic cognitive skills or have a significant physical component, such as clerical support workers or plant machine operators, are most susceptible to automation. These 2 classes alone represent over 700.000 jobs that could potentially be automated, over $15 \%$ of the Belgian labor force. Perhaps more surprisingly, a
considerable share of service occupations, which experienced substantial job growth over the past decades, have a high automation potential.

Automation will have a lesser effect on jobs involving elaborate people skills and creativity, such as managers or graphic designers. They will likely see themselves complemented by technology. These findings are supported by a downward trend in employment in high-risk occupational groups (e.g. a 10\% decrease in clerical workers since 2013), while the number of jobs in low-automation potential occupations increased by roughly $5 \%$ over the same period.

Overall, over 50\% of jobs in Belgium in their present form could potentially be automated using current technology. The following table summarizes these results:

|  | \# of <br> occupations <br> per category | \# of <br> workers | Share of <br> workforce | Automation <br> potential of <br> occupations | Automation <br> potential of <br> workers | Potential <br> jobs lost |
| :--- | :---: | :---: | :---: | :---: | :---: | :---: |
| Managers | 28 | 380.296 | $8,3 \%$ | $3,7 \%$ | $4,97 \%$ | 18.908 |
| Professionals | 90 | 1.089 .460 | $24 \%$ | $18,5 \%$ | $15,18 \%$ | 165.376 |
| Technicians and associate <br> professionals | 82 | 623.253 | $13,7 \%$ | $50,4 \%$ | $46,61 \%$ | 290.473 |
| Clerical support workers | 28 | 504.019 | $11,1 \%$ | $88,3 \%$ | $91,45 \%$ | 460.933 |
| Services and sales workers | 37 | 609.066 | $13,4 \%$ | $66,1 \%$ | $68,33 \%$ | 416.201 |
| Skilled agricultural, forestry and <br> fishery workers | 13 | 57.774 | $1,2 \%$ | $85,3 \%$ | $87,32 \%$ | 50.448 |
| Craft and related trades workers | 64 | 485.924 | $10,7 \%$ | $78,8 \%$ | $78,14 \%$ | 379.706 |
| Plant machine operators and <br> assemblers <br> Elementary occupations | 37 | 308.691 | $6,7 \%$ | $92 \%$ | $92,85 \%$ | 286.634 |
| Total/average | 29 | 481.500 | $10,6 \%$ | $82 \%$ | $64,61 \%$ | 311.102 |

It's important to note that these findings are representative of occupations as they are currently defined. A changing task composition within existing occupations could affect these results, as occupations adapt to automation and workers focus on skills that machines cannot adequately provide.

## Shifting skill requirements

As new automation technologies are introduced to the workplace, some occupations will decline, some will grow, but all will change to some extent. Workers will spend more time on those tasks that technology is not yet capable of, and demand for workforce skills will shift. Over $40 \%$ of skills required today are set to change substantially over the next 5 years.

Our research shows that physical and manual-, along with basic cognitive and technical skills are associated with a high automation potential, as technology has largely matched or surpassed their human counterparts in this field. Demand for these skills will stagnate, and eventually decline.

It are the inherently human skills such as social- and emotional intelligence, creativity and communication that remain the hardest to automate. The single most significant factor to automation potential was found to be originality; the ability to come up with unusual or clever ideas about a given topic or situation, or to develop creative ways to solve a problem. These types of skills, along with the advanced technical skills that complement automation technologies, will be the core of value offered by the workforce and will experience a strong growth in demand. Occupations leveraging these skills (e.g. managers, psychologists) generally have a low potential for automation and are likely to experience positive net occupational growth.

Ensuring that workers have the right skills and support to transition towards new jobs might prove to be the central challenge of Fourth Industrial Revolution. Workers will need to adapt continuously. Should they fail to do so, unemployment can be expected to increase, and we might fail to capture the full benefit of automation.

## Income and education

The model provides evidence that wages and educational attainment have a strong negative correlation to potential for automation. The oncoming wave of automation will thus favor

highly skilled workers in currently high-wage positions, displacing workers on the other end of the distribution. This is in sharp contrast to the Computer Revolution of the $20^{\text {th }}$ century, where automation most heavily impacted medium-income/skill jobs. The bias towards highly skilled workers suggests a discontinuity with this trend and an end to job polarization. More and more, companies will compete to attract and retain agile, highly skilled workers. Low-skill workers will experience stagnating or falling wages and employment opportunities, and will be forced to acquire the necessary skills to reallocate towards jobs that are less susceptible to automation.

## So, what's the score?

While the technical potential for automation is considerable and will inevitably increase as technology advances, technological possibility is no guarantee for technological reality. The adoption of new technologies and the pace and extent to which these technologies will complement or replace human labor, depend on a variety of factors, such as the relative cost and benefits of automation and human labor, the availability of skills on the labor market and regulatory \& social acceptance.

Nevertheless, the impact of the Fourth Industrial Revolution will be significant, and it will fundamentally alter the nature of work and the workplace itself. Both businesses and workers will have to adapt, if they are to thrive in a rapidly changing, technology-driven world.

## Additional attachments

Resultaten ter illustratie, behoren niet tot het ingezonden artikel.

| \# | ISCO-08 Code | ISCO-08 Title EN | Number of workers | Automation potential | Potential jobs lost |
| :---: | :---: | :---: | :---: | :---: | :---: |
| 1 | 8321 | Motorcycle drivers | 129 | 0,998 | 129 |
| 2 | 9331 | Hand and pedal vehicle drivers | 221 | 0,998 | 221 |
| 3 | 4321 | Stock clerks | 59.176 | 0,995 | 58888 |
| 4 | 3331 | Clearing and forwarding agents | 3.822 | 0,994 | 3800 |
| 5 | 4415 | Filing and copying clerks | 1.548 | 0,993 | 1537 |
| 6 | 4412 | Mail carriers and sorting clerks | 18.116 | 0,990 | 17940 |
| 7 | 9623 | Meter readers and vending-machine collectors | 1.362 | 0,989 | 1347 |
| 8 | 7511 | Butchers, fishmongers and related food preparers | 21.035 | 0,989 | 20799 |
| 9 | 4312 | Statistical, finance and insurance clerks | 40.150 | 0,988 | 39679 |
| 10 | 7513 | Dairy-products makers | 354 | 0,987 | 350 |
| 11 | 9621 | Messengers, package deliverers and luggage porters | 3.795 | 0,987 | 3744 |
| 12 | 7516 | Tobacco preparers and tobacco products makers | 272 | 0,985 | 268 |
| 13 | 7315 | Glass makers, cutters, grinders and finishers | 296 | 0,983 | 291 |
| 14 | 8212 | Electrical and electronic equipment assemblers | 6.354 | 0,982 | 6239 |
| 15 | 4311 | Accounting and bookkeeping clerks | 32.947 | 0,981 | 32316 |
| 16 | 4211 | Bank tellers and related clerks | 8.452 | 0,980 | 8284 |
| 17 | 3344 | Medical secretaries | 13.443 | 0,980 | 13173 |
| 18 | 9329 | Manufacturing labourers not elsewhere classified | 3.569 | 0,977 | 3486 |
| 19 | 8322 | Car, taxi and van drivers | 32.232 | 0,976 | 31456 |
| 20 | 8183 | Packing, bottling and labelling machine operators | 18.585 | 0,975 | 18129 |
| 21 | 4132 | Data entry clerks | 1.406 | 0,974 | 1370 |
| 22 | 5230 | Cashiers and ticket clerks | 29.951 | 0,974 | 29159 |
| 23 | 8122 | Metal finishing, plating and coating machine | 2.229 | 0,973 | 2169 |
| 24 | 8143 | Paper products machine operators | 1.739 | 0,971 | 1689 |
| 25 | 7231 | Motor vehicle mechanics and repairers | 30.271 | 0,971 | 29379 |
| 26 | 8141 | Rubber products machine operators | 2.834 | 0,969 | 2747 |
| 27 | 8181 | Glass and ceramics plant operators | 3.069 | 0,968 | 2970 |
| 28 | 3313 | Accounting associate professionals | 31.386 | 0,967 | 30357 |
| 29 | 7543 | Product graders and testers (excluding foods and | 9.123 | 0,967 | 8820 |
| 30 | 8112 | Mineral and stone processing plant operators | 519 | 0,966 | 502 |
| 31 | 4419 | Clerical support workers not elsewhere classified | 38.520 | 0,964 | 37121 |
| 32 | 4223 | Telephone switchboard operators | 2.955 | 0,963 | 2844 |
| 33 | 4222 | Contact centre information clerks | 8.413 | 0,962 | 8096 |
| 34 | 4313 | Payroll clerks | 7.487 | 0,962 | 7205 |
| 35 | 9411 | Fast food preparers | 9.865 | 0,962 | 9492 |
| 36 | 8171 | Pulp and papermaking plant operators | 2.861 | 0,962 | 2752 |
| 37 | 6330 | Subsistence mixed crop and livestock farmers | 6.393 | 0,961 | 6146 |
| 38 | 9213 | Mixed crop and livestock farm labourers | 2.287 | 0,961 | 2199 |
| 39 | 6130 | Mixed crop and animal producers | 7.012 | 0,958 | 6715 |
| 40 | 7224 | Metal polishers, wheel grinders and tool sharpeners | 1.541 | 0,956 | 1474 |
| 41 | 4411 | Library clerks | 3.548 | 0,956 | 3391 |
| 42 | 3135 | Metal production process controllers | 1.222 | 0,955 | 1167 |
| 43 | 7122 | Floor layers and tile setters | 7.685 | 0,954 | 7331 |
| 44 | 8154 | Bleaching, dyeing and fabric cleaning machine | 1.383 | 0,954 | 1319 |
| 45 | 7532 | Garment and related pattern-makers and cutters | 1.195 | 0,954 | 1140 |
| 46 | 4226 | Receptionists (general) | 21.752 | 0,953 | 20738 |
| 47 | 8189 | Stationary plant and machine operators not | 694 | 0,953 | 661 |


| 48 | 5245 | Service station attendants | 1.723 | 0,953 | 1642 |
| :---: | :---: | :---: | :---: | :---: | :---: |
| 49 | 7544 | Fumigators and other pest and weed controllers | 515 | 0,953 | 491 |
| 50 | 9129 | Other cleaning workers | 1.307 | 0,953 | 1245 |
| 51 | 8311 | Locomotive engine drivers | 5.824 | 0,952 | 5545 |
| 52 | 3315 | Valuers and loss assessors | 2.107 | 0,950 | 2002 |
| 53 | 7512 | Bakers, pastry-cooks and confectionery makers | 14.444 | 0,950 | 13720 |
| 54 | 8331 | Bus and tram drivers | 19.962 | 0,949 | 18939 |
| 55 | 7212 | Welders and flamecutters | 21.395 | 0,948 | 20285 |
| 56 | 8342 | Earthmoving and related plant operators | 9.003 | 0,948 | 8534 |
| 57 | 7211 | Metal moulders and coremakers | 515 | 0,947 | 488 |
| 58 | 6210 | Forestry and related workers | 1.865 | 0,946 | 1765 |
| 59 | 8121 | Metal processing plant operators | 11.198 | 0,946 | 10593 |
| 60 | 8343 | Crane, hoist and related plant operators | 11.312 | 0,945 | 10692 |
| 61 | 4227 | Survey and market research interviewers | 1.194 | 0,942 | 1125 |
| 62 | 3411 | Legal and related associate professionals | 12.786 | 0,942 | 12045 |
| 63 | 8157 | Laundry machine operators | 2.501 | 0,941 | 2354 |
| 64 | 4225 | Enquiry clerks | 2.811 | 0,941 | 2645 |
| 65 | 7515 | Food and beverage tasters and graders | 2.938 | 0,940 | 2761 |
| 66 | 8142 | Plastic products machine operators | 7.096 | 0,939 | 6665 |
| 67 | 8160 | Food and related products machine operators | 27.384 | 0,939 | 25711 |
| 68 | 8344 | Lifting truck operators | 21.139 | 0,937 | 19804 |
| 69 | 5249 | Sales workers not elsewhere classified | 332 | 0,935 | 310 |
| 70 | 7521 | Wood treaters | 46 | 0,932 | 43 |
| 71 | 3252 | Medical records and health information technicians | 99 | 0,931 | 92 |
| 72 | 7125 | Glaziers | 1.232 | 0,929 | 1145 |
| 73 | 8153 | Sewing machine operators | 1.693 | 0,929 | 1572 |
| 74 | 5120 | Cooks | 30.595 | 0,929 | 28408 |
| 75 | 7323 | Print finishing and binding workers | 586 | 0,927 | 543 |
| 76 | 9216 | Fishery and aquaculture labourers | 136 | 0,925 | 126 |
| 77 | 3342 | Legal secretaries | 3.727 | 0,925 | 3446 |
| 78 | 7223 | Metal working machine tool setters and operators | 13.733 | 0,925 | 12698 |
| 79 | 9313 | Building construction labourers | 4.438 | 0,924 | 4102 |
| 80 | 8156 | Shoemaking and related machine operators | 408 | 0,922 | 376 |
| 81 | 7221 | Blacksmiths, hammersmiths and forging press | 2.095 | 0,922 | 1931 |
| 82 | 8111 | Miners and quarriers | 706 | 0,921 | 650 |
| 83 | 7123 | Plasterers | 5.295 | 0,921 | 4874 |
| 84 | 4110 | General office clerks | 159.367 | 0,920 | 146678 |
| 85 | 8114 | Cement, stone and other mineral products machine | 3.059 | 0,920 | 2814 |
| 86 | 8131 | Chemical products plant and machine operators | 15.953 | 0,920 | 14669 |
| 87 | 7214 | Structural-metal preparers and erectors | 2.410 | 0,916 | 2208 |
| 88 | 5246 | Food service counter attendants | 5.012 | 0,913 | 4576 |
| 89 | 3213 | Pharmaceutical technicians and assistants | 7.992 | 0,910 | 7276 |
| 90 | 3343 | Administrative and executive secretaries | 38.335 | 0,909 | 34836 |
| 91 | 4221 | Travel consultants and clerks | 4.866 | 0,907 | 4416 |
| 92 | 7322 | Printers | 8.238 | 0,907 | 7473 |
| 93 | 8341 | Mobile farm and forestry plant operators | 1.728 | 0,906 | 1566 |
| 94 | 7316 | Sign writers, decorative painters, engravers and | 134 | 0,906 | 121 |
| 95 | 7523 | Woodworking-machine tool setters and operators | 2.006 | 0,906 | 1817 |
| 96 | 8151 | Fibre preparing, spinning and winding machine | 1.456 | 0,903 | 1315 |


| 97 | 4212 | Bookmakers, croupiers and related gaming workers | 883 | 0,903 | 797 |
| :---: | :---: | :---: | :---: | :---: | :---: |
| 98 | 8332 | Heavy truck and lorry drivers | 64.925 | 0,902 | 58580 |
| 99 | 9629 | Elementary workers not elsewhere classified | 1.727 | 0,900 | 1554 |
| 100 | 6320 | Subsistence livestock farmers | 277 | 0,900 | 249 |
| 101 | 9212 | Livestock farm labourers | 2.761 | 0,900 | 2484 |
| 102 | 4416 | Personnel clerks | 13.768 | 0,899 | 12379 |
| 103 | 9412 | Kitchen helpers | 30.707 | 0,894 | 27446 |
| 104 | 8172 | Wood processing plant operators | 1.677 | 0,890 | 1493 |
| 105 | 7233 | Agricultural and industrial machinery mechanics and | 35.285 | 0,889 | 31364 |
| 106 | 7533 | Sewing, embroidery and related workers | 2.551 | 0,887 | 2262 |
| 107 | 4131 | Typists and word processing operators | 425 | 0,886 | 376 |
| 108 | 7412 | Electrical mechanics and fitters | 19.577 | 0,884 | 17298 |
| 109 | 7124 | Insulation workers | 2.255 | 0,880 | 1984 |
| 110 | 7132 | Spray painters and varnishers | 4.603 | 0,880 | 4050 |
| 111 | 4413 | Coding, proof-reading and related clerks | 2.355 | 0,879 | 2070 |
| 112 | 3352 | Government tax and excise officials | 8.698 | 0,878 | 7634 |
| 113 | 6113 | Gardeners, horticultural and nursery growers | 20.988 | 0,877 | 18408 |
| 114 | 7126 | Plumbers and pipe fitters | 31.518 | 0,876 | 27598 |
| 115 | 5244 | Contact centre salespersons | 1.058 | 0,875 | 926 |
| 116 | 3321 | Insurance representatives | 17.182 | 0,871 | 14971 |
| 117 | 6310 | Subsistence crop farmers | 5.822 | 0,870 | 5064 |
| 118 | 9211 | Crop farm labourers | 4.604 | 0,870 | 4005 |
| 119 | 2411 | Accountants | 49.812 | 0,869 | 43270 |
| 120 | 7522 | Cabinet-makers and related workers | 5.979 | 0,868 | 5188 |
| 121 | 8211 | Mechanical machinery assemblers | 13.467 | 0,867 | 11676 |
| 122 | 5223 | Shop sales assistants | 150.225 | 0,866 | 130080 |
| 123 | 9334 | Shelf fillers | 18.512 | 0,866 | 16026 |
| 124 | 7311 | Precision-instrument makers and repairers | 2.911 | 0,864 | 2514 |
| 125 | 4414 | Scribes and related workers | 124 | 0,862 | 107 |
| 126 | 5162 | Companions and valets | 4.167 | 0,862 | 3592 |
| 127 | 6223 | Deep-sea fishery workers | 288 | 0,860 | 248 |
| 128 | 9622 | Odd job persons | 20.517 | 0,859 | 17633 |
| 129 | 5131 | Waiters | 36.420 | 0,859 | 31286 |
| 130 | 7112 | Bricklayers and related workers | 29.438 | 0,859 | 25277 |
| 131 | 8152 | Weaving and knitting machine operators | 3.287 | 0,859 | 2822 |
| 132 | 4229 | Client information workers not elsewhere classified | 5.263 | 0,856 | 4507 |
| 133 | 7422 | Information and communications technology | 10.157 | 0,850 | 8636 |
| 134 | 8113 | Well drillers and borers and related workers | 155 | 0,847 | 131 |
| 135 | 7131 | Painters and related workers | 13.432 | 0,845 | 11357 |
| 136 | 5212 | Street food salespersons | 1.416 | 0,845 | 1197 |
| 137 | 5112 | Transport conductors | 3.832 | 0,844 | 3232 |
| 138 | 4120 | Secretaries (general) | 36.320 | 0,841 | 30548 |
| 139 | 3251 | Dental assistants and therapists | 2.802 | 0,839 | 2350 |
| 140 | 7313 | Jewellery and precious-metal workers | 2.493 | 0,838 | 2088 |
| 141 | 5414 | Security guards | 23.897 | 0,836 | 19981 |
| 142 | 9214 | Garden and horticultural labourers | 16.453 | 0,834 | 13727 |
| 143 | 9312 | Civil engineering labourers | 7.586 | 0,834 | 6327 |
| 144 | 3324 | Trade brokers | 497 | 0,832 | 413 |
| 145 | 3134 | Petroleum and natural gas refining plant operators | 538 | 0,827 | 445 |


| 146 | 8132 | Photographic products machine operators | 944 | 0,827 | 781 |
| :---: | :---: | :---: | :---: | :---: | :---: |
| 147 | 9611 | Garbage and recycling collectors | 14.012 | 0,822 | 11524 |
| 148 | 9612 | Refuse sorters | 2.305 | 0,822 | 1896 |
| 149 | 7531 | Tailors, dressmakers, furriers and hatters | 750 | 0,820 | 615 |
| 150 | 3354 | Government licensing officials | 4.525 | 0,813 | 3677 |
| 151 | 7222 | Toolmakers and related workers | 2.935 | 0,808 | 2371 |
| 152 | 6111 | Field crop and vegetable growers | 4.938 | 0,805 | 3977 |
| 153 | 6112 | Tree and shrub crop growers | 1.087 | 0,805 | 875 |
| 154 | 6114 | Mixed crop growers | 330 | 0,805 | 266 |
| 155 | 7114 | Concrete placers, concrete finishers and related | 6.194 | 0,805 | 4985 |
| 156 | 5142 | Beauticians and related workers | 10.059 | 0,804 | 8091 |
| 157 | 7318 | Handicraft workers in textile, leather and related | 739 | 0,804 | 594 |
| 158 | 7536 | Shoemakers and related workers | 422 | 0,804 | 339 |
| 159 | 8219 | Assemblers not elsewhere classified | 5.674 | 0,803 | 4556 |
| 160 | 5111 | Travel attendants and travel stewards | 5.482 | 0,798 | 4374 |
| 161 | 7213 | Sheet-metal workers | 9.539 | 0,794 | 7576 |
| 162 | 3133 | Chemical processing plant controllers | 3.245 | 0,789 | 2561 |
| 163 | 3132 | Incinerator and water treatment plant operators | 1.562 | 0,789 | 1233 |
| 164 | 7234 | Bicycle and related repairers | 2.091 | 0,787 | 1646 |
| 165 | 7514 | Fruit, vegetable and related preservers | 1.093 | 0,786 | 859 |
| 166 | 3333 | Employment agents and contractors | 13.530 | 0,783 | 10598 |
| 167 | 7215 | Riggers and cable splicers | 1.672 | 0,777 | 1299 |
| 168 | 5211 | Stall and market salespersons | 3.289 | 0,775 | 2549 |
| 169 | 5243 | Door to door salespersons | 1.046 | 0,775 | 811 |
| 170 | 9520 | Street vendors (excluding food) | 483 | 0,775 | 374 |
| 171 | 6121 | Livestock and dairy producers | 7.301 | 0,768 | 5605 |
| 172 | 6122 | Poultry producers | 926 | 0,768 | 711 |
| 173 | 6129 | Animal producers not elsewhere classified | 547 | 0,768 | 420 |
| 174 | 8350 | Ships' deck crews and related workers | 1.625 | 0,767 | 1247 |
| 175 | 9311 | Mining and quarrying labourers | 195 | 0,761 | 148 |
| 176 | 7115 | Carpenters and joiners | 41.595 | 0,759 | 31550 |
| 177 | 3312 | Credit and loans officers | 7.822 | 0,753 | 5893 |
| 178 | 5153 | Building caretakers | 7.298 | 0,748 | 5459 |
| 179 | 9123 | Window cleaners | 2.428 | 0,748 | 1816 |
| 180 | 3257 | Environmental and occupational health inspectors | 4.877 | 0,748 | 3647 |
| 181 | 7314 | Potters and related workers | 218 | 0,745 | 162 |
| 182 | 4224 | Hotel receptionists | 3.037 | 0,745 | 2261 |
| 183 | 3240 | Veterinary technicians and assistants | 831 | 0,739 | 614 |
| 184 | 3359 | Regulatory government associate professionals not | 2.057 | 0,732 | 1506 |
| 185 | 5141 | Hairdressers | 27.083 | 0,729 | 19743 |
| 186 | 7421 | Electronics mechanics and servicers | 6.251 | 0,726 | 4540 |
| 187 | 7113 | Stonemasons, stone cutters, splitters and carvers | 2.096 | 0,721 | 1512 |
| 188 | 5321 | Health care assistants | 70.411 | 0,719 | 50590 |
| 189 | 8312 | Railway brake, signal and switch operators | 3.887 | 0,717 | 2786 |
| 190 | 7312 | Musical instrument makers and tuners | 296 | 0,714 | 211 |
| 191 | 9333 | Freight handlers | 54.933 | 0,712 | 39106 |
| 192 | 5312 | Teachers' aides | 14.786 | 0,712 | 10522 |
| 193 | 3433 | Gallery, museum and library technicians | 333 | 0,698 | 233 |
| 194 | 5132 | Bartenders | 7.773 | 0,697 | 5418 |


| 195 | 9321 | Hand packers | 13.272 | 0,697 | 9249 |
| :---: | :---: | :---: | :---: | :---: | :---: |
| 196 | 5329 | Personal care workers in health services not | 510 | 0,688 | 351 |
| 197 | 5113 | Travel guides | 1.716 | 0,687 | 1179 |
| 198 | 7119 | Building frame and related trades workers not | 3.704 | 0,677 | 2507 |
| 199 | 7121 | Roofers | 15.871 | 0,674 | 10695 |
| 200 | 3112 | Civil engineering technicians | 4.420 | 0,663 | 2930 |
| 201 | 3314 | Statistical, mathematical and related associates | 544 | 0,661 | 359 |
| 202 | 2651 | Visual artists | 3.875 | 0,659 | 2555 |
| 203 | 2431 | Advertising and marketing professionals | 14.066 | 0,657 | 9241 |
| 204 | 3435 | Other artistic and cultural associate professionals | 3.463 | 0,653 | 2263 |
| 205 | 5164 | Pet groomers and animal care workers | 3.782 | 0,638 | 2412 |
| 206 | 3254 | Dispensing opticians | 2.220 | 0,637 | 1415 |
| 207 | 3111 | Chemical and physical science technicians | 6.682 | 0,637 | 4259 |
| 208 | 5242 | Sales demonstrators | 680 | 0,635 | 432 |
| 209 | 3118 | Draughtspersons | 11.989 | 0,631 | 7569 |
| 210 | 7317 | Handicraft workers in wood, basketry and related | 152 | 0,631 | 96 |
| 211 | 7319 | Handicraft workers not elsewhere classified | 106 | 0,631 | 67 |
| 212 | 7535 | Pelt dressers, tanners and fellmongers | 106 | 0,631 | 67 |
| 213 | 9215 | Forestry labourers | 654 | 0,626 | 409 |
| 214 | 9112 | Cleaners and helpers in offices, hotels and other | 130.984 | 0,624 | 81763 |
| 215 | 9121 | Hand launderers and pressers | 6.609 | 0,621 | 4107 |
| 216 | 3255 | Physiotherapy technicians and assistants | 1.099 | 0,620 | 681 |
| 217 | 7534 | Upholsterers and related workers | 530 | 0,618 | 327 |
| 218 | 3113 | Electrical engineering technicians | 4.895 | 0,615 | 3009 |
| 219 | 2641 | Authors and related writers | 1.868 | 0,602 | 1125 |
| 220 | 4322 | Production clerks | 3.498 | 0,592 | 2069 |
| 221 | 9122 | Vehicle cleaners | 3.549 | 0,589 | 2089 |
| 222 | 7411 | Building and related electricians | 37.449 | 0,587 | 21980 |
| 223 | 2412 | Financial and investment advisers | 12.590 | 0,570 | 7177 |
| 224 | 3256 | Medical assistants | 2.511 | 0,565 | 1418 |
| 225 | 5322 | Home-based personal care workers | 33.902 | 0,563 | 19088 |
| 226 | 2354 | Other music teachers | 2.169 | 0,550 | 1193 |
| 227 | 5165 | Driving instructors | 2.496 | 0,550 | 1372 |
| 228 | 2514 | Applications programmers | 6.782 | 0,549 | 3725 |
| 229 | 3131 | Power production plant operators | 1.548 | 0,544 | 842 |
| 230 | 2655 | Actors | 1.373 | 0,543 | 745 |
| 231 | 3311 | Securities and finance dealers and brokers | 889 | 0,540 | 480 |
| 232 | 5163 | Undertakers and embalmers | 2.828 | 0,535 | 1514 |
| 233 | 5419 | Protective services workers not elsewhere classified | 3.178 | 0,534 | 1696 |
| 234 | 3322 | Commercial sales representatives | 30.987 | 0,533 | 16518 |
| 235 | 2656 | Announcers on radio, television and other media | 58 | 0,525 | 30 |
| 236 | 3117 | Mining and metallurgical technicians | 928 | 0,516 | 479 |
| 237 | 3142 | Agricultural technicians | 784 | 0,500 | 392 |
| 238 | 3353 | Government social benefits officials | 2.706 | 0,498 | 1348 |
| 239 | 3139 | Process control technicians not elsewhere classified | 1.728 | 0,498 | 860 |
| 240 | 3141 | Life science technicians (excluding medical) | 3.389 | 0,491 | 1663 |
| 241 | 5413 | Prison guards | 7.599 | 0,489 | 3714 |
| 242 | 3212 | Medical and pathology laboratory technicians | 8.809 | 0,475 | 4182 |
| 243 | 2642 | Journalists | 8.974 | 0,471 | 4228 |


| 244 | 3521 | Broadcasting and audio-visual technicians | 6.366 | 0,460 | 2928 |
| :---: | :---: | :---: | :---: | :---: | :---: |
| 245 | 2619 | Legal professionals not elsewhere classified | 19.486 | 0,456 | 8892 |
| 246 | 3114 | Electronics engineering technicians | 5.786 | 0,455 | 2634 |
| 247 | 3155 | Air traffic safety electronics technicians | 173 | 0,455 | 79 |
| 248 | 3522 | Telecommunications engineering technicians | 1.411 | 0,455 | 642 |
| 249 | 4323 | Transport clerks | 24.874 | 0,451 | 11222 |
| 250 | 5151 | Cleaning and housekeeping supervisors in offices, | 7.177 | 0,448 | 3218 |
| 251 | 3151 | Ships' engineers | 444 | 0,445 | 197 |
| 252 | 2413 | Financial analysts | 8.509 | 0,440 | 3741 |
| 253 | 7232 | Aircraft engine mechanics and repairers | 1.605 | 0,436 | 699 |
| 254 | 3512 | Information and communications technology user | 6.685 | 0,435 | 2911 |
| 255 | 3513 | Computer network and systems technicians | 1.926 | 0,433 | 834 |
| 256 | 3423 | Fitness and recreation instructors and program | 2.731 | 0,427 | 1165 |
| 257 | 4214 | Debt-collectors and related workers | 764 | 0,424 | 324 |
| 258 | 3211 | Medical imaging and therapeutic equipment | 3.556 | 0,412 | 1466 |
| 259 | 3334 | Real estate agents and property managers | 14.265 | 0,409 | 5841 |
| 260 | 2433 | Technical and medical sales professionals (excluding | 14.663 | 0,408 | 5983 |
| 261 | 7127 | Air conditioning and refrigeration mechanics | 4.302 | 0,406 | 1745 |
| 262 | 5169 | Personal services workers not elsewhere classified | 317 | 0,401 | 127 |
| 263 | 2513 | Web and multimedia developers | 6.626 | 0,389 | 2578 |
| 264 | 3115 | Mechanical engineering technicians | 12.268 | 0,387 | 4752 |
| 265 | 2355 | Other arts teachers | 1.971 | 0,387 | 763 |
| 266 | 2353 | Other language teachers | 1.570 | 0,386 | 605 |
| 267 | 3259 | Health associate professionals not elsewhere | 2.075 | 0,368 | 763 |
| 268 | 2230 | Traditional and complementary medicine | 381 | 0,362 | 138 |
| 269 | 9111 | Domestic cleaners and helpers | 122.229 | 0,356 | 43458 |
| 270 | 3511 | Information and communications technology | 4.465 | 0,353 | 1576 |
| 271 | 3153 | Aircraft pilots and related associate professionals | 2.361 | 0,343 | 809 |
| 272 | 3214 | Medical and dental prosthetic technicians | 4.007 | 0,320 | 1282 |
| 273 | 2612 | Judges | 3.545 | 0,318 | 1127 |
| 274 | 1412 | Restaurant managers | 27.761 | 0,317 | 8805 |
| 275 | 7541 | Underwater divers | 133 | 0,312 | 41 |
| 276 | 3119 | Physical and engineering science technicians not | 6.660 | 0,310 | 2065 |
| 277 | 2120 | Mathematicians, actuaries and statisticians | 1.677 | 0,306 | 514 |
| 278 | 2112 | Meteorologists | 205 | 0,299 | 61 |
| 279 | 7321 | Pre-press technicians | 1.476 | 0,297 | 439 |
| 280 | 2521 | Database designers and administrators | 5.669 | 0,287 | 1625 |
| 281 | 3154 | Air traffic controllers | 2.280 | 0,286 | 652 |
| 282 | 2165 | Cartographers and surveyors | 3.507 | 0,285 | 1000 |
| 283 | 7413 | Electrical line installers and repairers | 3.307 | 0,284 | 938 |
| 284 | 2522 | Systems administrators | 3.697 | 0,278 | 1029 |
| 285 | 3152 | Ships' deck officers and pilots | 2.844 | 0,268 | 763 |
| 286 | 5311 | Child care workers | 46.304 | 0,267 | 12349 |
| 287 | 7542 | Shotfirers and blasters | 136 | 0,254 | 35 |
| 288 | 3431 | Photographers | 5.148 | 0,252 | 1299 |
| 289 | 2434 | Information and communications technology sales | 4.562 | 0,248 | 1129 |
| 290 | 2267 | Optometrists and ophthalmic opticians | 118 | 0,242 | 29 |
| 291 | 3339 | Business services agents not elsewhere classified | 2.640 | 0,238 | 627 |
| 292 | 2512 | Software developers | 30.179 | 0,237 | 7155 |


| 293 | 2152 | Electronics engineers | 7.320 | 0,235 | 1721 |
| :---: | :---: | :---: | :---: | :---: | :---: |
| 294 | 2153 | Telecommunications engineers | 2.371 | 0,225 | 534 |
| 295 | 3221 | Nursing associate professionals | 45.036 | 0,222 | 10011 |
| 296 | 3143 | Forestry technicians | 228 | 0,210 | 48 |
| 297 | 3323 | Buyers | 9.699 | 0,208 | 2021 |
| 298 | 2266 | Audiologists and speech therapists | 9.860 | 0,207 | 2044 |
| 299 | 2631 | Economists | 2.091 | 0,207 | 433 |
| 300 | 2622 | Librarians and related information professionals | 4.485 | 0,206 | 924 |
| 301 | 3422 | Sports coaches, instructors and officials | 5.642 | 0,206 | 1161 |
| 302 | 3116 | Chemical engineering technicians | 10.699 | 0,205 | 2189 |
| 303 | 3514 | Web technicians | 2.425 | 0,202 | 490 |
| 304 | 2113 | Chemists | 2.579 | 0,199 | 512 |
| 305 | 2519 | Software and applications developers and analysts | 1.959 | 0,195 | 382 |
| 306 | 2262 | Pharmacists | 15.463 | 0,193 | 2991 |
| 307 | 2653 | Dancers and choreographers | 379 | 0,193 | 73 |
| 308 | 2529 | Database and network professionals not elsewhere | 2.334 | 0,191 | 447 |
| 309 | 3421 | Athletes and sports players | 957 | 0,181 | 173 |
| 310 | 5412 | Police officers | 12.477 | 0,177 | 2206 |
| 311 | 3258 | Ambulance workers | 1.507 | 0,173 | 261 |
| 312 | 5411 | Fire-fighters | 7.138 | 0,171 | 1220 |
| 313 | 3123 | Construction supervisors | 38.909 | 0,170 | 6633 |
| 314 | 5222 | Shop supervisors | 11.863 | 0,168 | 1995 |
| 315 | 2250 | Veterinarians | 7.790 | 0,164 | 1279 |
| 316 | 3412 | Social work associate professionals | 41.112 | 0,163 | 6687 |
| 317 | 3222 | Midwifery associate professionals | 334 | 0,160 | 54 |
| 318 | 3230 | Traditional and complementary medicine associate | 148 | 0,160 | 24 |
| 319 | 3432 | Interior designers and decorators | 5.314 | 0,159 | 843 |
| 320 | 3355 | Police inspectors and detectives | 22.954 | 0,149 | 3415 |
| 321 | 3122 | Manufacturing supervisors | 28.691 | 0,147 | 4224 |
| 322 | 2511 | Systems analysts | 38.345 | 0,144 | 5540 |
| 323 | 2633 | Philosophers, historians and political scientists | 1.796 | 0,144 | 259 |
| 324 | 2643 | Translators, interpreters and other linguists | 8.947 | 0,136 | 1215 |
| 325 | 2146 | Mining engineers, metallurgists and related | 50 | 0,135 | 7 |
| 326 | 2342 | Early childhood educators | 36.733 | 0,129 | 4727 |
| 327 | 2359 | Teaching professionals not elsewhere classified | 9.636 | 0,123 | 1184 |
| 328 | 3341 | Office supervisors | 31.248 | 0,122 | 3821 |
| 329 | 2166 | Graphic and multimedia designers | 12.156 | 0,115 | 1398 |
| 330 | 2310 | University and higher education teachers | 23.688 | 0,106 | 2511 |
| 331 | 2652 | Musicians, singers and composers | 5.106 | 0,102 | 521 |
| 332 | 2654 | Film, stage and related directors and producers | 6.433 | 0,098 | 630 |
| 333 | 2422 | Policy administration professionals | 24.097 | 0,094 | 2260 |
| 334 | 2432 | Public relations professionals | 8.087 | 0,089 | 721 |
| 335 | 2222 | Midwifery professionals | 5.828 | 0,089 | 517 |
| 336 | 2133 | Environmental protection professionals | 4.899 | 0,088 | 429 |
| 337 | 2145 | Chemical engineers | 3.934 | 0,088 | 344 |
| 338 | 2114 | Geologists and geophysicists | 1.035 | 0,087 | 90 |
| 339 | 1212 | Human resource managers | 23.265 | 0,083 | 1933 |
| 340 | 2141 | Industrial and production engineers | 15.201 | 0,080 | 1208 |
| 341 | 2523 | Computer network professionals | 7.362 | 0,077 | 565 |


| 342 | 1342 | Health services managers | 5.070 | 0,074 | 373 |
| :---: | :---: | :---: | :---: | :---: | :---: |
| 343 | 2149 | Engineering professionals not elsewhere classified | 3.275 | 0,073 | 240 |
| 344 | 2163 | Product and garment designers | 4.930 | 0,063 | 313 |
| 345 | 3253 | Community health workers | 147 | 0,063 | 9 |
| 346 | 2264 | Physiotherapists | 23.608 | 0,061 | 1443 |
| 347 | 1411 | Hotel managers | 3.662 | 0,060 | 218 |
| 348 | 2111 | Physicists and astronomers | 2.308 | 0,060 | 137 |
| 349 | 2632 | Sociologists, anthropologists and related | 3.022 | 0,059 | 178 |
| 350 | 1211 | Finance managers | 17.004 | 0,057 | 971 |
| 351 | 3351 | Customs and border inspectors | 3.639 | 0,057 | 206 |
| 352 | 2151 | Electrical engineers | 5.544 | 0,056 | 311 |
| 353 | 2144 | Mechanical engineers | 6.210 | 0,056 | 347 |
| 354 | 2634 | Psychologists | 18.843 | 0,053 | 1005 |
| 355 | 2143 | Environmental engineers | 1.173 | 0,053 | 62 |
| 356 | 1341 | Child care services managers | 2.989 | 0,053 | 158 |
| 357 | 2164 | Town and traffic planners | 3.093 | 0,052 | 162 |
| 358 | 1323 | Construction managers | 19.363 | 0,052 | 1006 |
| 359 | 7111 | House builders | 33.603 | 0,052 | 1745 |
| 360 | 2611 | Lawyers | 17.945 | 0,050 | 896 |
| 361 | 1330 | Information and communications technology service | 17.021 | 0,048 | 812 |
| 362 | 1420 | Retail and wholesale trade managers | 24.810 | 0,044 | 1098 |
| 363 | 5221 | Shop keepers | 31.244 | 0,044 | 1383 |
| 364 | 2341 | Primary school teachers | 63.435 | 0,044 | 2771 |
| 365 | 2320 | Vocational education teachers | 33.884 | 0,040 | 1362 |
| 366 | 2211 | Generalist medical practitioners | 16.167 | 0,039 | 635 |
| 367 | 2263 | Environmental and occupational health and hygiene | 9.541 | 0,039 | 373 |
| 368 | 2621 | Archivists and curators | 1.463 | 0,036 | 53 |
| 369 | 2423 | Personnel and careers professionals | 10.467 | 0,032 | 340 |
| 370 | 1431 | Sports, recreation and cultural centre managers | 5.775 | 0,031 | 178 |
| 371 | 2330 | Secondary education teachers | 95.697 | 0,031 | 2951 |
| 372 | 2221 | Nursing professionals | 86.132 | 0,029 | 2504 |
| 373 | 1311 | Agricultural and forestry production managers | 1.124 | 0,029 | 32 |
| 374 | 2142 | Civil engineers | 14.323 | 0,028 | 408 |
| 375 | 2421 | Management and organization analysts | 23.501 | 0,028 | 653 |
| 376 | 2131 | Biologists, botanists, zoologists and related | 8.023 | 0,027 | 213 |
| 377 | 1343 | Aged care services managers | 3.073 | 0,026 | 79 |
| 378 | 2265 | Dieticians and nutritionists | 3.434 | 0,025 | 86 |
| 379 | 2161 | Building architects | 19.092 | 0,025 | 472 |
| 380 | 3434 | Chefs | 6.912 | 0,025 | 170 |
| 381 | 2132 | Farming, forestry and fisheries advisers | 3.353 | 0,024 | 79 |
| 382 | 2635 | Social work and counselling professionals | 48.836 | 0,021 | 1048 |
| 383 | 2162 | Landscape architects | 1.836 | 0,021 | 38 |
| 384 | 1120 | Managing directors and chief executives | 65.901 | 0,020 | 1298 |
| 385 | 2352 | Special needs teachers | 24.115 | 0,019 | 464 |
| 386 | 1346 | Financial and insurance services branch managers | 10.575 | 0,018 | 190 |
| 387 | 1221 | Sales and marketing managers | 50.476 | 0,018 | 889 |
| 388 | 3332 | Conference and event planners | 6.552 | 0,017 | 112 |
| 389 | 1222 | Advertising and public relations managers | 11.745 | 0,017 | 194 |
| 390 | 2212 | Specialist medical practitioners | 21.442 | 0,015 | 320 |


| 391 | 1223 | Research and development managers | 5.762 | 0,014 | 78 |
| :---: | :--- | :--- | :---: | :---: | :---: |
| 392 | 2269 | Health professionals not elsewhere classified | 13.399 | 0,013 | 181 |
| 393 | 2261 | Dentists | 4.556 | 0,013 | 58 |
| 394 | 1213 | Policy and planning managers | 9.414 | 0,012 | 114 |
| 395 | 1322 | Mining managers | 162 | 0,012 | 2 |
| 396 | 1349 | Professional services managers not elsewhere | 4.928 | 0,012 | 60 |
| 397 | 1439 | Services managers not elsewhere classified | 3.042 | 0,012 | 37 |
| 398 | 2351 | Education methods specialists | 6.886 | 0,011 | 75 |
| 399 | 1219 | Business services and administration managers not | 9.048 | 0,010 | 90 |
| 400 | 1112 | Senior government officials | 9.148 | 0,009 | 79 |
| 401 | 1321 | Manufacturing managers | 10.969 | 0,008 | 88 |
| 402 | 1345 | Education managers | 13.592 | 1.956 | 0,006 |
| 403 | 2356 | Information technology trainers | 7.649 | 0,006 | 87 |
| 404 | 2424 | Training and staff development professionals | 2.426 | 0,006 | 48 |
| 405 | 2636 | Religious professionals | 3.288 | 0,005 | 11 |
| 406 | 1344 | Social welfare managers | 1.186 | 0,003 | 11 |
| 407 | 1114 | Senior officials of special-interest organizations | 20.143 | 0,001 | 2 |
| 408 | 1324 | Supply, distribution and related managers |  | 23 |  |

